

November 29, 2023

Urinalysis Quality Improvement

Dear Valued Client,

Starting **December 6, 2023**, HNL Lab Medicine will implement a policy adjustment concerning urinalysis on grossly bloody or mucoid urine specimens, as exemplified below.

This decision stems from our commitment to delivering the highest standards of diagnostic accuracy. Unfortunately, specimens of this nature pose challenges in generating precise results due to the required specimen manipulation.

- Samples unacceptable for this reason will be designated with a code.
- These samples will still be acceptable for culture.



For questions, please call **877-402-4221**. For technical questions related to this test, please ask for **Technical Support between 8 a.m. and 4:30 p.m.** For general inquiries, Customer Care is available to assist at any time.

Sincerely,

HNL Lab Medicine