

April 3, 2024

## **Re: Simplified Order Codes for Total PSA Testing**

Dear Valued Client,

At HNL Lab Medicine, we constantly strive to enhance our services to better serve you and your patients. In line with this commitment, we are excited to announce a simplification in the order codes for Total Prostate-Specific Antigen (PSA) testing.

Previously, multiple codes for PSA were utilized to distinguish between testing ordered for screening or diagnostic purposes. This approach was necessary to mitigate insurance denials for patients. However, we have now streamlined this process to ensure a more efficient and seamless experience for both healthcare providers and patients.

### **Moving forward, we will be utilizing a single code, “PSAST,” for all Total PSA testing purposes.**

This change means that the patient’s diagnosis code will be employed for accurate insurance billing, eliminating the need for multiple codes and simplifying the ordering process for you.

#### **Key Messages:**

- We have simplified the order codes for Total PSA testing to improve the efficiency of the ordering process.
- The use of the single code “PSAST” will facilitate easier ordering while minimizing insurance denials for clinically warranted testing.
- The discontinued code for Total PSA testing is “PSADT.”

We believe that this change will not only streamline your workflow but also ensure that patients receive the necessary testing without unnecessary administrative hurdles.

Should you have any questions or require further clarification regarding this update, please do not hesitate to reach out to our customer service team at **877-402-4221**.

Sincerely,

HNL Lab Medicine