

November 22, 2023

UNAVAILABLE TEST (HIV-1 DNA, PROVIRAL)

Dear Valued Client,

Due to a national reagent shortage, test code **HIVPV (HIV-1 DNA, Proviral)**, is temporarily unavailable. No alternative testing is available at this time. We will provide further updates as the supply issue resolves and testing resumes.

We strive to provide the best solutions for our customers during these challenging times and appreciate your patience and understanding.

For questions, please call **877-402-4221**. For technical questions related to this test, please ask for **Technical Support between 8 a.m. and 4:30 p.m.** For general inquiries, Customer Care is available to assist at any time.

Sincerely,

HNL Lab Medicine