

NOTICE OF NONDISCRIMINATION

Effective: October 17, 2016

HNL Lab Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HNL Lab Medicine complies does not exclude individuals or treat them differently because of race, color, national origin, age, disability, or sex.

HNL Lab Medicine:

- Provides free aid and services to individuals with disabilities to communicate effectively with us, such as:
 - Written information in other formats
(*large print, audio, accessible electronic formats, other formats*)
- Provides free language services to individuals whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please inform our staff when you arrive for your blood draw; or you may contact us toll-free at 877-402-4221 to make arrangements in advance.

If you believe that HNL Lab Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the HNL Civil Rights Coordinator:

HNL Lab Medicine
794 Roble Road
Allentown, PA 18109
Attention: Civil Rights Coordinator, Compliance Department
Phone: 877-402-4221
Fax: 484-425-8159
Email: compliance@HNL.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, HNL Lab Medicine's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201 1-800-368-
1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.